

Laurent FRANKEN

Avenue Victor Rousseau, 45
B-1190 Brussels
Mobile: +32 484 186 406

Belgian and French nationalities
Born on 20 November 1969
Married, two children

COMPETENCIES

- Workplace concept and development
- Change management
- Organization
- Management consulting
- Coaching
- Project management

PROFESSIONAL EXPERIENCE

Eiffel Services, Brussels

Activity: Consulting

Organization and Change Management Senior Consultant

2003 - Present

- 2004-Present : Management Consulting
 - Activity: Work Environment and Strategic Changes, Organization, Change Management
 - Clients Belgium: AXA, RTBF, GSK Vaccines, Aremis, Bruxelles Propreté, Police de Mons, Petercam Fugro, Notaires Hissette (ex- Van Halteren), Valens, UCB, Chrysler, CIT Blaton
 - Clients France: Nissan, Renault, Bouygues Constructions, Colliers (ex- AOS Studley), Société Générale, Cap Gemini, Michelin
- See our references on our website : <http://eiffel.be/en/references.php>
- 2003 to 2004: Business Support Manager and Organization Consultant at Blue Squares Holding S.A., Nivelles (Activity: Audiovisual Industry)
 - Internal organization processes setting up, Rental software implementation
 - Re-structuring, coordination and management of the support (telephony, IT, building and reception)
 - Creation of the company in 2003

DBAssociates, Brussels

Activity: Work Environment Consulting

Workplace Organization Expert Senior Consultant

1998 - 2002

- Management of the Workplace Organization Expertise (5 people)
 - Work environment analysis, concept, development and implementation
 - Strategic analysis: implementation of the corporate vision-mission-values within the work environment
 - Implementation of the office concept methodology at DBA's sister company in Atlanta
- Project management (as studies and execution supervisor): architectural contest organization, new building construction, building refurbishment, demolition, moves
- Management of process mapping and methodology
- Sales management

Silidur, Brussels **Sales Manager** **1997 - 1998**

Activity: Fibre Concrete Floors

- Sales management + Internal consultant for the implementation of ISO-9002 Q. system

Maurice Delens, Brussels **Project Manager** **1993 - 1997**

Activity : Building Contractor

- Co-ordination Engineer for the Advanced Techniques Department

EDUCATION

2005 - 2007 **Coaching**
C.F.I.P. (Centre pour la Formation et l'Intervention Psychosociologique) – Brussels

2004 - 2005 **Systemic Analysis of Organizations**
C.F.I.P. (Centre pour la Formation et l'Intervention Psychosociologique) – Brussels

1994 - 1996 **Bachelor's Degree in Business and Administration**
Institut Cooremans – Brussels
Thesis:
'Impact of professional relationships between the various actors involved in the development of a building site'

1988 - 1993 **Construction Engineering**
E.C.A.M. (Ecole Centrale des Arts et Métiers) – Brussels
Winning thesis:
'Conception of a multi-purpose concert hall whose capacity is adaptable (from 2.000 to 20.000 seats)'
Award granted by the Association Royale des Ingénieurs de l'E.C.A.M. 1993

SKILLS

Languages: French: mother tongue
English: fluent (read, spoken and written)
Dutch: fluent (read, spoken and written)

Computer proficiency:
Crystal Report, Project, Access, Visio, Microsoft office

INTERESTS

Sports: Badminton, football and diving
Music: Piano, guitar and song writing
Miscellaneous: Movies, photography and travels